



2020-2021

ANNUAL REPORT









The Sun creates life and gives us our Shadows. The shadows reflect the identities, characteristics and spirits of ancestors. The Shadows are the joining of earth, matter, and the blood of human life. The Sun connects the spirit world to the physical world and is represented by the centre direction.

Level 2 of The Mi'gmaq Creation Story

MESSAGE FROM THE EXECUTIVE DIRECTOR

Samantha Paul

t is an honour and a privilege to serve as the Executive Director of the Mi'gmaq Child and Family Services of New Brunswick Inc. (MCFSNB), I am so very fortunate to be surrounded by a dedicated team of professionals as well as our Board of Directors comprised of the Chiefs of our six member communities.

I am pleased to present this year's annual report highlighting the many accomplishments of the past year, the organization has been very busy growing the prevention services within the six communities. The key to the success of the prevention program is the incredible staff that we have added to our teams.

Our goal has not changed from the original intent to work towards a model of Indigenous child welfare excellence. We not only met but exceeded standards keeping families intact whenever possible by putting services in place and working collaboratively with other service providers to ensure the best interests of the child were met.

This report showcases the many activities delivered by our Mi'kmaq Cultural Coordinators, youth coordinators, family support workers and our Headstarts. It also reports on infrastructure, investments and expenditures, but more importantly formally introduces our very own "Nukumi House" initiative.

As of December 2020, Nukumi House's in all six of our communities are operational and are delivering essential programming for families and community. First Nations Social Workers and community members have waited a long time to have preventive services available rather than the alternative of child protection.

We continue to learn to live, work and deliver programs and services within the six member communities during the COVID Pandemic. It has been challenging to say the least but the incredible staff that work within the organization still find and create new ways to deliver services to community members.

I want to thank all of the staff of Mi'gmaq Child and Family Services of New Brunswick Inc. (MCFSNB) for giving me the opportunity to work with them and continue to grow the programs that strengthen their communities.

Finally, I want to thank our Board of Directors for all of their support and trusting me to work in your communities. I take the position very seriously and I am committed to growing a strong Organization that supports and enhances service delivery in each of your communities.

Sincerely,



Samantha Paul
 Executive Director
 Mi'gmaq Child and Family Services of NB Inc

MESSAGE FROM THE BOARD CO-CHAIRS

Chief George Ginnish

i'gmaq Child and Family Services Annual Message from the Board Kwe! I am writing on behalf of the Board of MCFS Inc. To share a message as part of our Annual Report.

It is important to reflect from time to time on the history of services to children in our communities. It was not until 1983 that a Tripartite Agreement for our NB FN Communities was endorsed among Canada, New Brunswick, and on May 24, 1983 the First Nations of Natoaganeg (Eel Ground), Elsipogtog (Big Cove), Negotkuk (Tobique) and Esgenoopetitj (Burnt Church). Over the next five years Communities would continue to join with 4 Directions representing Pabineau, Fort Folly, Buctouche and Indian Island joining in 1994. Our First Directors included Harry Sock, John Brown, Conrad Saulis, Keith Marshall, Rejean Mazzerolle and Byron Bushey. Rollie Sappier was the first Tripartite Coordinator who would later Direct for Woodstock. Gary Sacobie, Glen Caplin, Holly Roberts, Edgar Mahoney and Joanne Brun Cormier would also join the ranks over the following years. Judy Levi would become our Tripartite Coordinator in 1990. Please forgive me as I know I am missing some names, please know I want to thank you all for dedicating yourselves for making lives better for our Children in what was an uphill battle against an uncaring Country.

At this time, I would like to share our condolences with the Family and Community of the Late Harry Sock, who dedicated his entire career to Service for Children. Thank you for your dedication from our Chiefs and Staff.

Children Services had been a Provincial responsibility prior, which definitely did not meet the needs of our Families or Children on Reserve. Family Support, Mental Wellness, Child Maintenance would only start with the Tripartite Agreements and not in sufficient amounts to meet the need. Our Leadership returned to the table on two occasions to seek support for the real needs. While the needs were initially defined, the resources necessary for staffing and services were always the challenges that could not be overcome. That was until Federal Auditor Generals Reports, the Hand in Hand Report in NB and the work of Cindy Blackstock, a tireless advocate for First Nations Children, shone a harsh light on the discrimination our children faced, forcing government to begin to actually, fund Child and Family Services at more equitable rates.

We still feel the effect of centuries of neglect, theft of culture, language and resources. Our Treaties have not been honoured, our Treaty Partners are still not fully living up to their obligations. There is still much work to do... Our organization presently has 66% First Nations employees and it will take time to train more members to fill necessary roles. We need more First Nations Social Workers, and Specialists. It will be difficult but rewarding. We have faced Health and Wellness challenges these past 22 months that have tested our resolve multiple times. I thank all who have been helpers and advocates during these days, I wish you a restful Christmas and pray for a better 2022. I will close by acknowledging a community leader who is retiring from politics after serving Natoaganeg as a Councillor, a Chief, has worked with AFN as a Chief of Staff, has been a Leader in Drug and Alcohol Education and our AFN Regional Chief for NB/PEI since 2008. On behalf of our Board, I wish Roger J. Augustine an enjoyable, healthy, semi-retirement, Wela'liek

Chief George Ginnish, Co-Chair, for the Board, Mi'gmaq Child and Family Services of NB Inc.

MEET OUR

BOARD OF DIRECTORS















MEET OUR

MANAGEMENT TEAM



SAMANTHA PAUL

Executive Director

76 Shore Road Red Bank, NB E9E 1A7 (506) 251-2612 (cell) (506) 352-3060 (office) samantha.paul2@gnb.ca

LISA PERALTA

Finance Manager

38-B Bernard Trail Dorchester, NB E4K 3V5 (506) 862-9170 (cell) (506) 700-2654 (office) lisaperalta@nb.aibn.com

KELLY DENNIS

Human Resources Manager

54 Migmag Ln Indian Island, NB E4W 0H9 (506) 700-2580 (cell) (506) 523-8899 (office) kellydennis@nb.aibn.com

ROBYN AUGUSTINE

Executive Office Administrator

76 Shore Road Red Bank, NB E9E 1A7 (506) 251-6064 (cell) (506) 352-3060 (office) robynaugustine@nb.aibn.com

CHRISTINA ANDERSON

Mi'gmaq Child and Family Development Supervisor

76 Shore Road Red Bank, NB E9E 1A7 (506) 251-2891 (cell) (506) 352-3060 (office) christinaanderson@nb.aibn.com

MELANIE ROSS

Director of Natoaganeg and Oinpegitjoig

47 Church Road Eel Ground First Nation, NB E1V 4E6 (506) 251-3159 (cell) (506) 627-4683 (office) melanie.ross@gnb.ca

RASHMI MORRISON

Director of Tipogtogtjitj, Elno Minigo & Amlamgog and Intake and Investigation

123 Reserve Road Boutouche First Nation, NB E4S 4G3 (506) 627-6741 (cell) (506) 743-2524 (office) rashmi.morrison@gnb.ca

JANICK GODIN

Family Group Conference Coordinator

1276 Pabineau Falls Road Pabineau First Nation, NB E1V 4E6 (506) 607-1036 (cell) (506) 350-1055 (office) janick.godin2@gnb.ca

ALEXANDRIA KNOCKWOOD

Director of Metepenagiag

1926 Micmac Road Red Bank, NB E9E 2P2 (506) 424-0697 (cell) (506) 836-6163 (office) alexandria.knockwood@gnb.ca

CHARITY MACDONALD

Legal Administrative and Technology

76 Shore Road Red Bank, NB E9E 1A7 (506) 251-2619 (cell) (506) 352-3060 (office) charity.macdonald@gnb.ca

MELISSA CLAVETTE

Supervisor for Child in Care and Foster Home Recruitment Programs

123 Reserve Road Bouctouche, NB E4S 4G3 (506) 627-6167 (cell) (506) 743-2523 (fax) melissa.clavette@gnb.ca

TRUTH & RECONCILIATION DAY



September 30, 2021 marks the first National Day for Truth and Reconciliation.

The day honours the lost children and Survivors of residential schools, their families and communities. Public commemoration of the tragic and painful history and ongoing impacts of residential schools is a vital component of the reconciliation process.

The creation of this federal statutory holiday was through legislative amendments made by Parliament. On June 3, 2021, Bill C-5, An Act to amend the Bills of Exchange Act, the Interpretation Act and the Canada Labour Code (National Day for Truth and Reconciliation) received Royal Assent.

Both the National Day for Truth and Reconciliation and Orange Shirt Day take place on **September 30**. Orange Shirt Day is an Indigenous-led grassroots commemorative day that honours the children who survived residential schools and remembers those who did not. This day relates to the experience of Phyllis Webstad, a Northern Secwepemc (Shuswap) from the Stswecem'c Xgat'em First Nation, on her first day of school, where she arrived dressed in a new orange shirt, which was taken from her. It is now a symbol of the stripping away of culture, freedom and self-esteem experienced by Indigenous children over generations.

On September 30, we encourage all Canadians to wear orange to raise awareness of the very tragic legacy of residential schools, and to honour the thousands of Survivors.





By the MCFSNB





OUR FOUNDATION

WHAT ARE OUR CORE BELIEFS?

We are guided by the Touchstone Principles of First Nations child welfare: self-determination, non-discrimination, holistic and structural interventions and respect for culture and language. These principles were developed by the First Nations Child and Family Caring Society under the leadership of Cindy Blackstock.

- **1.** Self-determination: our Board of Directors is made up of the six Chiefs of the communities we serve; over 66% of our staff are Indigenous; our services are community-based.
- 2. Non-discrimination: we have negotiated a five-year funding agreement that has allowed us to design our services and programs in a way that responds best to the needs of the six communities we serve and to be able to offer employee compensation and benefits to all our staff members that are equivalent to those in comparable public service organizations.
- 3. Holistic: prevention is the cornerstone of our approach; we work with the whole child, respecting her or his rights and best interests; we have our own Family Group Conferencing facilitators to engage the extended family and community members when children are at risk.
- 4. Structural interventions: we are concerned with all factors that affect a child's well-being and work to address issues such as housing and early childhood development that can impede a child's ability to reach her or his full potential.
- 5. Respect for culture and language: we have cultural coordinators in each of our communities to ensure that all our Mi'gmaq children learn about their culture and history; we are developing Nukumi Houses in our communities so that Elders and community members are actively involved in the creation of culturally safe and emotionally nurturing programs for our children; we will soon be offering Mi'gmaq language training to our team members.

OUR SERVICES





CHILD PROTECTION SERVICES

- Intake and Investigations
- Child Protection
- · Children in Care
- Family Group Conferencing/Immediate Response Conferencing
- Foster Home Recruitment
- Prevention Services



PREVENTION SERVICES - COMMUNITY BASED

- Early Childhood Education (Headstart)
- Youth Coordinator
- Mi'gmaq Cultural Coordinator for each community
- Nukumi House









PREVENTION-BASED

APPROACH

Since 2016, Indigenous Services Canada (ISC) has increased the amount of funding available for prevention activities by child and family service providers. Mi'gmaq Child & Family Services of New Brunswick is using these funds to create and grow prevention programs in our communities. These programs work with the unique strengths and needs of each community and draw upon the skills and passions of our employees. Our prevention programs aim to be holistic, culturally appropriate, trauma-informed, and are dedicated to working in the best interests of the child.

The immediate goal of prevention work is to stop children from coming into care by providing services in the home that maintain and enhance family functioning. The long-term goal is to support families on the path out of poverty, and to help our communities grow capacity and foster lasting resilience. Early prevention programs have received positive feedback from the families involved. They have also resulted in increased family and community engagement. We look forward to continuing to bolster these programs in the coming years.

FAMILY GROUP

Conferencing

The Family Group Conferencing model is based on the indigenous practices of the Māori people from New Zealand. It's a culturally respectful way of creating a plan for children, reflecting their best interest. This model is founded with the belief that family members and close relationships of the children are the people who knows them best. Therefore, they're in the most favorable position to make decisions about the children's future. This approach is inclusive and collaborative. Everyone who has a positive influence on the children is invited to participate in the Family Group Conference. There is success with this process because the children are at the center of the Family meeting. A lot of work is done by the Family Group Conference Coordinator to make sure that the children voices are heard and respected by their family circle.

When the family creates a plan for their children, it keeps the children safer because the plan reflects their capacity and willingness to be involved. The family members who actively participates in creating and delivering the plan develops a sense of ownership of that plan and will work harder to make it work. Family relationships are strengthen working together to find solutions to their challenges. By participating in the Family Groups Conference, it informs all family members of the services and resources around them and facilitate their access them.

THE IMMEDIATE RISK RESPONSE

Conference

This approach is a decision-making process which is professionally led and child focus. This conference is prepared in a way that empowers family to participate in planning for their children. An Immediate Risk Response Conference must happen quickly because it's a response to an immediate crisis that is putting the safety of the children at RISK. The plan that will be prepared by the family members and service providers is a short-term plan that will ensure the children's immediate safety.

















MI'GMAQ

CULTURAL COORDINATORS (MCC)

Culture will always be a huge factor when it comes to teaching our children. The Mi'gmaq Cultural Coordinators are continuing to practice, teach and learn our culture. Each of the MCC's work hard to make sure their communities keep the culture and language alive. They strive to build self-esteem and knowledge of Mi'gmaq Culture by teaching our communities about: Mi'gmaq language and songs, how to make/use hand drums, sewing, beading, harvesting and preserving food, building a sweat lodge and the importance of traditional ceremonies. Here is a little back ground on some of our Mi'gmaq Cultural Coordinators.























OINPEGITJOIG (PABINEAU FIRST NATION)

Kwe, niin teluisi Marie Stella Kryszko, I am the Mi'kmaq Cultural Coordinator (MCC) in Oinpegitjoig. I've been following my cultural way of life for over 30 years. As MCC, I've held many cultural activities/ workshops/and ceremonies not only in my community, but also, in Natoaganeg, Fort Folly, Metepenagiag and our local schools. I can honestly say, I'm very proud of the accomplishments completed, in spite of some challenges; nevertheless, facing those challenges along the way with grace and strength. I've promoted, shared, supported, and completed the Mi'kmaq Child & Family Services goals, objectives and the important roles we play as cultural coordinators. I incorporated cultural healing practices/teachings in my work. It is an honor to walk in life carrying these traditional values and beliefs. I am grateful and thankful for this opportunity to share with an open heart and open mind to our communities, our children & youth and our Elders. This work is an important part of providing these cultural practices for healing our people, our community and our nation.



AMLAMGOG (FORT FOLLY FIRST NATION)

Kwe' Nin teloisi Nicole Porter, niin Oigi Amlamgog. I am the Mi'gmaq Cultural Coordinator for Amlamgog First Nation. I have been working for Mi'gmaq Child and Family Services since 2018. I graduated From University of Lethbridge with my BA in Native American Studies, History and Geography. I went back to school a few years later to get my License Practical Nurse Diploma. I have worked many years as a Primary Care Nurse in Alberta, until returning back to my community in 2017. Upon returning I felt a huge desire to get reconnected to my culture, so my kids would have that connection as well. My cultural journey began and has brought me to where I am today. By learning my Culture and building relationships with other Knowledge Keepers and Elders I am able to help bring back these teachings to my community thru ceremony and other cultural activities. Nmultes



ELNO MINIGO (INDIAN ISLAND FIRST NATION)

My name Is Ashley Sanipass from Elno Minigo. I have been working with Mi'gmaq Child and Family Services since 2018. I am a graduate from Cape Breton University with a Bachelor of Arts in Community Studies. I have 12 years experience working for First Nation Communities in the fields of, addictions prevention, education, and cultural awareness. I am grateful to be working in my home community supporting families though our cultural ways.



METEPENAGIAG (RED BANK FIRST NATION)

My name is Victoria Augustine. I am a Spiritual healer and elder of Metepenagiag. My Spiritual Native name is Nukumi Samqwan (Grandmother Waters). My journey began after I started my path to sobriety from the despair of trauma, and multiple griefs that happened from my past. So, on my recovery plan I learned about Reiki, a Japanese healing technique; this gift inside me awakened and learned by my master teacher about channelling Ki energy, a Universal life force energy that instruments healing on all levels of healing on the mind, body, and spirit. I received my license with the Academy of Naturotherapist and Naturopaths of Canada in the year 2000. In combining my Traditional ways and Western medicine teachings the benefits help to improve self worth and develop in reconnecting with your spirituality, it also Improves your health, mind, and body. I speak Mi'gmaq language, teach cultural teachings such as drumming in a few of the communities and schools as well as my own community. These cultural programs help them to be proud of who they are as Indigenous people and learn the history, values of our Traditional ways. I integrate my knowledge and wisdom by living my life of the Seven Sacred Grandfather teachings. We are here to survive and be resilient in our way.

MI'GMAQ

CULTURAL BINGO GAME TAHOO

Created by: Marie Kryszko, Mi'gmaq Cultural Coordinator - Oinpegitjoig

People have asked, what inspired me to create this fun, learning, Mi'gmaq Cultural bingo game?

I figured, everyone loves bingo, how hard can it be to create a Bingo game using only Mi'gmaq words? Let me just say, it was much harder than I imagine.

It started to become a reality when COVID first hit us in March 2020. This is a great opportunity, while working from home, to have the time to create it.

The premise of the game: Learn Mi'gmaq, one word at the time, while playing bingo. What could be more fun!?

I created 50 Mi'gmaq cultural bingo cards using 125 images.

Half way thru the process, I was thinking, I never knew this was going be that much work, but it was so worth it.

It took 3 months to complete 50 cards, then, off to google, to find images to match the words. Next step, was to describe what each word meant, and translate into Mi'gmaq the 125 words.

I then reached out to Mary Ginnish from Natoaganeg (Eel Ground First Nation). The Language committee agreed to sit down with me to make this Bingo game a reality. The next challenge, I faced, was to sound the words out. How to write the word in a phonetic way so anyone could pronounce the Mi'gmaq word properly, and be able to play the game. Then, the final step was creating the bingo calling cards.

It took over 6 months to complete this project, and I could not be prouder of the results. I want to give a special thank you to the Language Club in Natoaganeg. Thank you for all your assistance.

It only seemed fitting for them to be the first to play. We had a great time with lots of laughter.

I had the great privilege to introduce the game to the youth in Oinpegitjoig (Pabineau). The kids loved playing it and watching them learn their language was an honor.

The Mi'gmag Cultural Coordinators from each of our 6 communities have access to this

The Mi'gmaq Cultural Coordinators from each of our 6 communities have access to this Bingo game.

Reference sources: Listuguj Mi'gmaq on-line https://www.mikmaqonline.org/, the L'nui'suti app, and Google images.

Smudge Bowl wikplato'sino'q (week-beladoo-sin-ookq)



Canoe Kwitn (gwi-den)



North - White oqwatnuk - wape'g (ohqk-wa-den-ook wa-beeg)



Maple Syrup Sismo'qonapu (si-se-moo-hgo-na-bu)



Sweetgrass Weljemajgewe'l (Wel-jay-much-qa-well)



Dream Catcher pewiteken a'pi'k (be-wi-da-hgan a-be-k)



Water Samqwan (Sam-hkwan)



Moon Tepgunset (dep-kun-zet)



Moccasins Ma`gn (maa-gen)



Jingle Dress Dancer



Teepee



Blueberry Pguman (ep-ku-man)



FREE



Moose Tracks Tia'm aptoq (di-aam up-toogk)



Horse Te'sipow (dee-si-bow)



Rattle ji'kmaqn (jee-ga-magan)



Quill Basket Gawioqolaqan (ga·wi·o·hgo·la·hgan)



Sacred Pipe Gepemeeg tmaqn (geb-mae'ck da-ma-hgan)



Eagle Kitpu (git-pu)



Old Woman Gisigui'sqw (gi-si-gu-iiskw)



Hand Drum pepkuje'tamaqan (beb-ku-gu-day-maa-ga an)



Fiddleheads Ma'susi (maa-su-si)



Salmon Plamu (be-la-mu)



Bread Pîpnaqan (bi-be-na-hgan)



Medicine Pouch Npisun 'kumuti (en-pee-suun gu-mu-dee)



OUR STRATEGIC PLAN 2019-2022

OUR VISION

Indigenous communities where all children, youth and families are healthy, safe and can reach their full potential; where each child and youth is heard and where their best interests are affirmed and protected.

OUR MISSION

The Mi'gmaq Child and Family Services of New Brunswick Inc. is an incorporated not-for-profit organization that champions the fundamental rights of Indigenous children, youth and their families and delivers services that result in better lives for vulnerable children, youth, their families and their communities.

OUR VALUES

- · Healthy children, youth and families
- Seven Sacred Teachings:
 - WISDOM
 - LOVE
 - RESPECT
 - BRAVERY
 - HONESTY
 - HUMILITY
 - TRUTH
- Indigenous rights
- Cultural safety
- Accountability
- Fairness

HUMAN RESOURCES

Due to Covid, we have been very flexible with allowing staff to be able to work from home.

We continued to update our Human Resource Policy so we can make it better to fit for our organization as we continue to grow.

in 2020-2021, due to Covid our hiring process slowed down, but we learned to adapt to the new ways to continue providing our programs and services.

We continue to enhance our methods of communication across our six-member communities to ensure that we are getting the word out to all our employees.

Due to Covid, we were unable to have an all staff meeting this year. However we did go to each community and met with each staff member to review job descriptions and check in with all to see how they were doing.

In 2021-2022, we will continue to focus on recruitment and retention, training and development and building our corporate image.



DID YOU KNOW?

Our staff comprises of mostly Indigenous people.

To be more specific, 66% of our staff are Indigenous. This is a 3% increase from last year. This is important to ensure that the Mi'gmaq values, culture, language and traditions are present in our services and programs.

Employees: 95 employees / 63 indigenous



EAP

(EMPLOYEE ASSISTANCE PROGRAM):

We are very proud to be able to offer EAP to our employees and we strongly encourage those in need of this service to call: 1-506-857-3258 or 1-800-390-3258

PENSION & BENEFITS

Mi'gmaq Child and Family Services Agency NB Inc.

Fiscal Summary 2020-04-01 to 2021-03-31

Deduction	Amount	No. Of Employees
Pension	\$175,894.31	77
Health & Dental	\$20,947.65	37
LTD	\$119,216.49	78
Total Pension & Benefits	\$316,058.45	4.5

FREQUENTLY ASKED QUESTIONS

ABOUT FOSTER FAMILIES

Mi'gmaq Child and Family Services of New Brunswick is a prevention-based organization. In the past year, a lot of work has been done in developing the prevention program and providing more preventative services. As a result of this, the focus has been to work with families before children needs to be put in care. Therefore, we have had less children placed in foster placements. If a placement is needed, families are asked if they are willing to identify family members or friends that could provide a safe and loving environment for their children.

This year, we have recruited new foster families and relief care providers. We are very grateful for the families that open their hearts and their homes to the children of our communities. There are many ways to make a difference in a child's life. We offer a variety of fostering programs which includes long term, temporary, emergency and relief care. We understand that being a foster parent is a huge commitment and requires lot of time, care, and dedication.

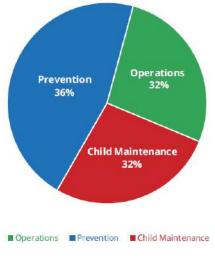
Any couples or individuals interested in becoming foster parents, can contact Melissa Clavette at 506-627-6167 or at Melissa.clavette@gnb.ca. We can also be reached on our Facebook page at MCFSNB Foster Home. If you, or someone you know, would like to become a foster parent or you would like to obtain more information please don't hesitate to contact us.



FINANCIAL SNAPSHOT

EXPENDITURES 2020-2021

Department	Expenses
Operations	\$3,388,733.45
Prevention	\$6,562,515.58
Child Maintenance	\$3,970,967.88
Total Budget	\$13,922,216.91



This financial snapshot is unaudited.

OPERATIONS

Core and operational funding for protection services (such as salaries and overhead)

PREVENTION

Resources for enhanced prevention services (Aboriginal Family Development, Mi'gmaq Cultural Coordinators, Family Group Conferencing, Nukumi Houses, Youth Programs, etc.)

CHILD MAINTENANCE

Direct costs of placing First Nation children into temporary care out of the parental home (such has foster care rates, group home rates, kinship services, adoption services, special needs services, independent living, post guardianship, etc.)



INFRASTRUCTURE UPGRADES

AND NEW BUILDS

NATOAGANEG (EEL GROUND)

A new CFS building is being built in behind the Giju'ek House. Estimated end date July 2022.



METEPENAGIAG (RED BANK)

A new CFS building is being built in behind the Nukumi House. Estimated end date July 2022.





TIPOGTOGTJITJ (BUCTOUCHE)

New building was completed for a little over a year now and is up and running. CFS, MCC and Youth Coordinator all share the building and are providing services and programs to the community.

OINPEGITJOIG (PABINEAU)

New building was completed and has been up and running. CFS, MCC and Youth Coordinator all share the building and are providing services and programs to the community.



ELNO MINIGO (INDIAN ISLAND)

New building as been completed and is home to the CFS staff, Headstart, MCC and Youth Coordinator. After being in the building for a few months, it was getting a bit small for all the services and programs being delivered. It has been decided that we need a bigger space to provide programs. Construction has started and will be finished in 2022.







AMLAMGOG (FORT FOLLY)

New building has been completed and is home to CFS staff, MCC, and Youth Coordinator who help provide many programs and events to the community.

REDMANE TECHNOLOGY

mCase is a unique, completely configurable cloud-based solution that makes case management tasks faster and more efficient. It lets staff support their clients in the office and out in the field, using mobile devices and the web, while providing an easy-to-use and powerful case management solution. mCase supports all aspects of the case management life cycle, including intakes, assessments, service planning, outcomes measurement and eventually, closure.

Mi'gmaq Child and Family Services started using mCase in the fall of 2020. Since then, through mCase managing files, clients needs and documentation has been easier to maintain. We had the amazing opportunity to be invited to a National Conference that took place in Saskatchewan in October 2021. Charity MacDonald, Lisa Peralta and Alexandra Knockwood attended the conference and were able to witness some new aspects of the services RedMane offers. We look forward to configuring these new services to our daily work in the upcoming years.

This was a great opportunity for us. Charity MacDonald, Alexandra Knockwood and Lisa Peralta attended this conference and was able to witness the key aspects of the services RedMane offers. We look forward to adapting these skills to our daily work in the upcoming years.







HOW TO

MI'GMAQ CHILD AND FAMILY SERVICES

TIPOGTOGTJITJ (BUCTOUCHE)

FIRST NATION

123 Reserve Road Buctouche, NB E4S 4G3

Tel: (506) 743-2173

NATOAGANEG (EEL GROUND)

FIRST NATION

55 Church Road Eel Ground, NB E1V 4E6

Tel: (506) 627-4612

AMLAMGOG (FORT FOLLY)

FIRST NATION

38B Bernard Trail Dorchester, NB E4K 3V5

Tel: (506) 379-3409

OINPEGITJOIG (PABINEAU)

FIRST NATION

1276 Pabineau Falls Road Pabineau First Nation, NB

E2A 6T7

Tel: (506) 743-8005

ELNO MINIGO (INDIAN ISLAND)

FIRST NATION

54 Migmag Ln Indian Island, NB E4W 0H9

Tel: (506) 523-4371

METEPENAGIAG (RED BANK)

FIRST NATION

1924 Micmac Road Red Bank Reserve, NB

E9E 2P2

Tel: (506) 836-6163

MI'GMAQ CHILD AND FAMILY EARLY DEVELOPMENT CENTERS

TIPOGTOGTJITJ (BUCTOUCHE)

HEADSTART

123 Reserve Road Bouctouche, NB E4S 4G3

Tel: (506) 743-2173

AMLAMGOG (FORT FOLLY)

OINPEGITJOIG (PABINEAU)

HEADSTART

38B Bernard Trail Dorchester, NB E4K 3V5

Tel: (506) 379-3409

METEPENAGIAG (RED BANK)

HEADSTART

1924 Mic Mac Road Red Bank, NB E9E 2P2 Tel: (506) 836-6165

ELNO MINIGO (INDIAN ISLAND)

HEADSTART

54 Migmag Ln Indian Island, NB E4W 0H9

Tel: (506) 743-2524

NATOAGANEG (EEL GROUND)

HEADSTART

55 Church Road Eel Ground, NB E1V 4E6

Tel: (506) 627-4612

HEADSTART

1276 Pabineau Falls Road Pabineau First Nation, NB

E2A 6T7

Tel: (506) 547-8005

EMERGENCY

After Hours Emergency Social Services (AHESS) 1-800-442-9799

GENERAL INFORMATION

Robyn Augustine

Executive Office Administrator

Tel: 506-251-6064

robynaugustine@nb.aibn.com

www.mcfsnb.ca



www.mcfsnb.ca